



Supplier Quality Standard Terms and Conditions

The following quality requirements for purchased products and services apply, without limitation and where appropriate, to all purchases and Purchase Orders of FIS Blue.

1. Product, process, procedure, or equipment approval, including approval at the supplier's facility prior to production or delivery if needed.
2. Applicable specifications, standards, or Quality System requirements including the identification of all relevant technical data.
3. Personnel qualifications.
4. Design and development control.
5. Special requirements, critical items, or key characteristics; test, inspection, and verification.
6. The use of statistical techniques for product acceptance and related instructions for acceptance.
7. The need to:
 - Implement a QMS.
 - Use customer-designated or approved external providers, including process sources.
 - Notify the organization of nonconforming processes, products or services and obtain approval for their disposition.
 - Prevent the use of counterfeit parts.
 - Notify the organization of changes to processes; products or services, including changes of their external providers or location of manufacture, and obtain their approval.
 - Flow down to external providers applicable requirements including customer requirements.
 - Provide test specimens for design approval, inspection/verification, investigation, or auditing.
 - Retain documented information, including retention periods and disposition requirements. The right of access by FIS Blue, our customer and regulatory authorities, to the applicable areas of facilities and to applicable documented information, at any level of the supply chain.
8. Ensuring that persons are aware of:
 - a. Their contribution to product or service conformity.
 - b. Their contribution to product safety.
 - c. The importance of ethical behavior.